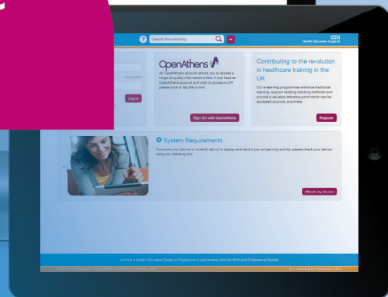


Access for care home  
and hospice staff



## Who we are

Health Education England e-Learning for Healthcare (HEE e-LfH) works in partnership with the NHS and professional bodies to support patient care by providing e-learning to educate and train the health and social care workforce.

All content is nationally quality-assured and available free of charge to all relevant users in health and social care (including care homes run by the independent sector).

## What we offer

HEE e-LfH's programmes cover subjects from communicating with empathy to dementia, end of life care to safeguarding adults and the safe use of insulin to statutory and mandatory training. The online training sessions enhance traditional learning, support existing teaching methods and provide a valuable reference point.

The programmes are available on the e-LfH Hub which records user activity, enabling learners to run reports on all their learning activity and build a transferable life-long learning portfolio. Access to the whole library of content is available 24/7 from any device with an internet connection.



# Registration

There are two parts to the registration process:

1. Obtaining a registration code for the care home/hospice
2. Registration by members of staff who wish to use the e-LfH resources

## 1. Obtaining a registration code for the care home/hospice:

Registration codes are issued by e-LfH for each care home/hospice (not for each organisation). To obtain this registration code **the manager should:**

- Go to: <https://portal.e-lfh.org.uk/support/>
- Select 'Registration' then 'Next'
- Complete the 'General Information' section with their name and email address
- Do not amend the fields that are marked 'Registration Query' or 'Additional Information'
- In the next section, under 'Subject Heading' enter *Request for care home/hospice registration code*
- In the Message section enter the full name and address (including postcode) of the care home/hospice, and press 'Submit'

## 2. Registration by members of staff:

You need to obtain the registration code for your care home/hospice **from your manager** before you can register.

Once you have received the registration code you can register for access to the e-LfH Hub:

- Go to <https://portal.e-lfh.org.uk/Register>
- Enter your e-mail address
- Select 'I am a care home or hospice worker' (other options are available)
- Enter the postcode of the care home or hospice you work in and select the correct option from the drop down list presented to you
- Enter the registration code provided to you by your employer
- Select 'Register'
- Follow the instructions on the screen to complete your registration
- You will receive an email with your username and password
- Log in

If you already have an e-LfH account please log in as normal:

<https://portal.e-lfh.org.uk/login>